

January 21, 2015

Mr. David Ayers, Owner
Palm Bay Aluminum Corp.
1779 Canova Street S.E.
Palm Bay, FL 32909

Dear Mr. Ayers,

Just a short note to express my THANK YOU to you, HEATHER (I'm sorry I don't know her title) AND YOUR MEN (crew) for your fine work at my home in Palm Bay.

Heather was always very courteous on the phone which gave me pause because it was unexpected but very appreciated. To this date, I have only high praise and you have a very happy customer.

I know I asked for some 'extras' and they were accomplished with no questions. I did not expect the guys to go above and beyond (especially the replacing of my mail post) to accomplish the work involved to my satisfaction.

Again, I THANK YOU, HEATHER AND YOUR MEN (crew) FOR A JOB WELL DONE and completely to my satisfaction.

Very Sincerely,



Ms. LaNein Semento
352 Holiday Park Blvd. NE
Palm Bay, FL 32907
(321) 724-8104
lsemento@cfl.rr.com

P.S. Also, I appreciated that your men were clean-cut, always courteous, and had no tattoos (that I could see). No loud music and considerate that I was not always up as early as they arrived to do their job.

If I had been aware that your Company would be as great as you are, to deal with, I would have called you many years earlier. However, I'm glad I finally did.